



Regarding the Spa bath orders. We have had a couple of instances where the facilities have the mistaken impression that we would do the install.

They perceive that we will be removing the old bath and installing the new bath then hauling the old bath away.

Let us be clear. We will perform assembly and connection only per Spa Bath Rough Ins.

Prior to us accepting an order from a client a couple of things need to take place:

1). Customer is to review the SITE PREPERATION, and Configurator then sign off that they confirm they have inspected the rough ins and the site will accept the bath requirements OR THEY WILL MAKE THE NECESSARY ADJUSTMENTS TO ACCOMMODATE THE CONNECTIONS.

2). They are also to sign off that we are not responsible for removal and disposable of existing bath. It will look like something attached.

I have forwarded to Art for review. Once I receive confirmation I will re forward.

We will also include this information on the quote that goes out.

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